

Company Policy:

You need to produce the hard copy of this ticket or a Mobile Ticket at the time of initiating adventure trips.

Report at least 30 minutes prior to the adventure point.

Please carry an Identity proof.

TERMS & CONDITIONS:

The company undertakes no liability in case of cancellation of trips due to breakdown or for reasons beyond the control of the management. However proportionate refund of fare will be allowed in case no alternate arrangement is made.

"Company will not be responsible for any kind of accident or injuries during adventure this will be completely enclosed to between vendor and customer".

1. Customers are advised to keep their luggage at your own risk Management will not be responsible for any lost/stolen luggage/baggage.
2. Report at least 30 minutes prior to adventure points.
3. Adventure Trip can be cancelled by Vendors due to any circumstances and refund will be initiated to customer's original.
4. Changes to date or time can be made to your booking if you notify us at least two days prior to the scheduled Adventure time by visiting branch/agency counter or online.
5. Pets and Animals are not allowed to adventure.
6. Refund will not be processed if customer cancelled the trip on scheduled adventure day.
7. Adventure time can be changed on same day by the service vendors.
8. There will be cancellation charged according to cancellation policy if customer cancel the confirmed ticket.
9. Only those service will be provided to customer which are mentioned under vendor's service column rest of the other thing if have may be charged by vendor.
10. Customer must carry a valid identity card during adventure trip.
11. Customers are advised to not book any adventure trip if they have any serious disease or health issues.
12. Please check services and prices of adventure vendors before book any adventure trips.
13. Luggage/baggage's Charges will be separated according to vendor.

Cancellation Policy:

☑ 100 % Cancellation Charges will be applied if ticket gets cancelled on scheduled adventure day

☑ 20 % Cancellation Charges will be applied if ticket gets cancelled before 24 hours of scheduled adventure day